

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Lavorgna et al. : Art Unit: 3629
Serial No.: 09/873,815 : Examiner: Tan D. Nguyen
Filed: June 4, 2001 :
For: SYSTEMS AND METHODS :
FOR MANAGING BUSINESS :
METRICS :
:

AMENDMENT

Mail Stop: Amendment
Commissioner for Patents
P.O. Box 1450
Arlington, VA 22313

Sir:

In response to the Office Action dated November 3, 2006, please amend the above-identified patent application as follows: